RULES FOR RIDERSHIP

- Trip requests must be made by 2 p.m. the day before the day of service.
- Be ready one hour before the scheduled pick-up time. Sometimes vans run late due to congestion so plan to wait one hour past the scheduled time.
- Riders must have exact fare. Drivers do not make change.
- Seat belts must be worn at all times.
- Remain seated until the van comes to a complete stop. Operators must sometimes stop quickly.
- Please reserve seating at the front of the bus for elderly and disabled passengers.
- Service animals for the hearing and visually impaired are allowed on the bus.
- Children under the age of 13 must be accompanied by an adult.
- Eating, smoking, and drinking are not allowed.
- Radios must be listened to through earphones only.

The Transit System reserves the right to refuse service or remove anyone who jeopardizes the safety and/or comfort of other passengers.



1937 Carlton Adams Drive Valdosta, Georgia 31601

> (229) 333-5277 transit@sgrc.us

www.sgrc.us

OFFICE HOURS

Monday-Friday 8:30 a.m. - 5 p.m.









getting you where you need to go!



FARES

COST TO RIDE

IN COUNTY ONE-WAY TRIP 0-10 miles - \$3.00 Over 10 miles - \$5.00

OUTSIDE COUNTY ONE-WAY TRIP \$5.00 + .50 each mile over 10 miles

DISCOUNTS

Senior Citizens - 50% off normal fare (Any person 60 years and over)

Frequent Rider - 50% off normal fare (Any person paying for 10 trips within a seven-day period)

SERVICE HOURS

Monday-Friday: 7:30 a.m. - 5:30 p.m.

OTHER SERVICES

Please visit the SGRC website to determine if you are eligible for Medicaid, DBHDD, or Area Agency on Aging trips. If you have questions regarding transportation, call the SGRC office at 229-333-5277.



HOW TO RIDE

CALL 855-360-7475 FOR A RIDE.

Call between 9 a.m. and 2 p.m., Monday-Friday, the day before you want to ride. Services are curb to curb.

BEST TIME TO RIDE

Off peak times are the best times to ride. Try to schedule appointments during the following times to increase chance of seat availability.

OFF PEAK TIMES

Monday through Friday: 10 a.m. - 2 p.m. Last pickup is at 5:30 p.m.

FIRST COME, FIRST SERVED

Call as early as possible. Call up to one week in advance to schedule a ride.

ACCESSIBILITY

The transit services is handicap accessible to provide transportation for the disabled community The lift-equipped vehicles meet Americans with Disabilities Act (ADA) requirements.

Be sure to indicate the need for a liftequipped vehicle and/or additional assistance at the time you make your trip request.

Drivers will assist individuals in safely boarding and exiting from the vehicles. Individuals with mobility impairments who need special assistance in navigating to and from the vehicle should have a Personal Care Attendant (PCA) ride with them.

REASONABLE MODIFICATION Southern Georgia Regional Transit will make reasonable modifications to policies, practices, or procedures when the modifications are necessary to avoid discrimination on the basis of disability or to provide program accessibility to its services, subject to the limitations of Federal Regulations 37.169(c)(1)-(3). Individuals requesting modifications to Southern Georgia Regional Transit's service shall contact the Americans with Disabilities Act (ADA) Coordinator and describe what they need in order to use the service. Individuals requesting modifications are not required to use the term "reasonable modification" when making a request.